

Frequently Asked Questions about the Laser Pro Park

Does the unit use frequencies which are allowed in the US?

Yes, the system uses the license free 904nm and although interference with other equipment cannot be ruled out, in the unlikely event of other laser based systems working in close proximity, the system has been designed to switch itself off. The system should be used for the purpose it was developed and not for other purposes.

Which reflective surfaces provide better detection distances?

The brighter the surface, the further the distance the Laser Pro Park will detect – up to 15 feet away. Parking in one's own garage, for example, we recommend you test with different material in front of the vehicle.

Can the Laser Pro Park cause damage to the human eye?

The unit is a Class 1 laser and meets all safety requirements under CFR 21 parts 1040.10 and 1040.11. It is low power and safe but we recommend you do not look into the lens of the unit at any time.

The Junction Box has 2 inputs – does it make any difference which port I connect the laser Sensor to?

Plug in to any of the ports.

Can I buy an additional sensor for the front or rear of the vehicle?

Yes additional Laser Sensor Heads are available.

The LED is distracting. Can I turn it off?

The LED is not required and may be turned off. Please review the instructions in the product manual for "Dark Mode."

The lens on the front of the unit has been damaged. Can it be replaced?

Yes. We suggest you disconnect the Laser Sensor head from the the Junction Box and contact the dealer you purchased the unit from or Laser Protector USA to arrange to have the product returned for repair. Alternatively, you may purchase a replacement lens and fit this yourself.

How do I test the unit and can it be triggered by a TV remote control?

No a TV remote control will not trigger the system. The unit has been designed to prevent unnecessary false alerts. The system performs a self check on power up – two audible beeps followed by flashing green LED.

Place a piece of paper over the lens and this should trigger the device into alert.

The unit has stopped working and doesn't go through the start-up procedure, what should I do?

Check to see if the ON / OFF switch has been switched to OFF. Check to see if the mute button has been pressed. Locate the Junction box and check the 1A fuse inside the Junction box. If you need a new fuse, please contact your supplier or Laser Protector USA for assistance.